

Quality Policy

Ages Build Pty Limited was established in 2010, developed on the ideas and principals of 3 generations of master tradesmen. The Company offers the community of greater Sydney a builder committed to works of integrity and excellence. Our project outcomes reflect the experience & dedication to detail of our staff focussing on customer satisfaction. As a consequence, Ages Build Pty Limited generate a high level of repeat business. The development of this Quality Management System is but one example of the commitment to excellence that is manifest in our works & client outcomes.

The company is fully committed to quality and is pursuing a program to achieve best practice in all aspects of the business. Our Quality objectives include:

- Meet the requirements of the Client contract including drawings, specifications & requisite Australian Standards.
- Controlling & implementing contract alterations as they occur.
- Supplying only those products & components which have the quality to meet all customer and regulatory specifications
- Requiring the same standards of our sub-contractors, and
- Meeting Government & Company requirements for OHS&R, Environment and Industrial Relations.

The core of our best practice program is an effective quality assurance system, which is fully integrated into our business practice. The system is based on AS/NZS ISO 9001:2016 and is designed to ensure that customer requirements are understood by all employees involved and are met on every occasion.

Proper adherence to this Policy Statement is required of all employees. All employees are encouraged to suggest process/procedure changes to improve quality. Quality is the responsibility of all employees.

We are well aware that the quality management system we have developed and implemented is not the 'end' but a mechanism or means to achieve the end. The end being continuous improvement & enhanced competitiveness.

A handwritten signature in black ink, appearing to read "Anthony Agius".

Anthony Agius

Managing Director