

Objectives



Type	Objective
Environment	Minimise Environmental Impacts
Quality	Continually Improve the Management System and It's Operational Processes
Quality	Customer Satisfaction
WHS	Minimise Harm
Strategic	Certified Management Systems

Targets



Objective	Metrics	Results, Actions & Comments
Minimise Environmental Impacts	Effective Environmental Programs	Training Presented: 1 - Sediment Control 2 - Spill Response 3 - Underground Assets Incidents Recorded: 2020 - 0 2021 - 0 2022 - 0 2023 - 0 2024 - 1 Minor Incident (Gas Strike) 2025 - 0
Minimise Environmental Impacts	Environmental Response	Current System Activities ON Schedule. 16 Internal Audits Conducted YTD 2025. No Corrective Actions Overdue.
Continually Improve the Management System and It's Operational Processes	Planned System Events Carried out As Scheduled. Internal Audits carried out as per Audit Schedule. NCRs actioned by nominated date.	Good/Superior Performance Rating - Cairnsfoot School
Customer Satisfaction	Government Performance Reporting Scheme	Training Presented: 1 - Emergency Response 2 - Hand Safety 3 - Manual Handling 4 - Power Tools 5 - Slips, Trips & Falls Incidents Recorded: 2021 - 1 2022 - 1 2023 - 1 LTI 2024 - 1 MTI 2025 - 1 MTI
Minimise Harm	Effective WHS Programs	
Minimise Harm	Hazard & Risk Management	

Targets



Objective	Metrics	Results, Actions & Comments
Certified Management Systems	Management System Certified to ISO 90001, ISO 14001, ISO 45001	System Certified: ISO9001 ISO14001 ISO45001